

FREQUENTLY ASKED QUESTIONS ABOUT COMMUNITY CHOICE GOVERNMENT ENERGY AGGREGATION PROGRAMS

What is the town buying in this program?

The program is only for the electric supply portion of your electric service. The delivery portion will continue to be provided by PSE&G at their regulated rates and PSE&G will continue to provide emergency and safety services. PSE&G will also continue to provide customer services such as metering, meter reading, billing and service restoration.

What are the benefits of the program?

- The supply contract will only be awarded if there are savings for residents compared to the current PSE&G rates. Savings of 5-15% are expected. This equates to \$45-\$130 dollars per year for the average residential electric consumer. Savings for business will vary based on the electric usage at each facility.
- Additional renewable energy may also be provided through the program compared to the current amount supplied in your rates through PSE&G.
- Currently less than 20% of residents in NJ have selected a new supplier for electricity – foregoing the savings and other benefits associated with deregulation and electric choice. Through this program more than 80% of residents are expected to participate, resulting in significant savings for residents in New Jersey.

What if a resident already chose a new electric supplier?

The resident will remain with their supplier and WILL NOT be a part of the Community Choice program. If you have a supplier already and want to join the program you MUST review your contract to see if you are able to terminate it before the program commences

When will this program go into effect?

- The program was authorized by municipal ordinance effective October 2014. Implementation is in progress and it is expected that the public bidding process and transition to new supplier will be completed in early 2015. The supply contract term shall be for no more than two years.

Who do I call if the power goes out?

Your utility company (PSE&G). PSE&G continues to provide service to all customers regardless of their chosen power supplier.

Will I get 2 bills?

No. You will still only get one bill and your new supplier charges will appear on your PSE&G bill. You will make all payments to PSE&G.

What about renewable energy?

The supplier will provide AT LEAST as much green power as the utility currently provides. However the town will be looking at options to increase the % of green power and still have savings in the program.

What if I change my mind and no longer want to be in the program?

Residents can leave the program any time after the first 30 days